

PSAC IQALUIT REGIONAL OFFICE

NORTHERN REGION COURSE DESCRIPTIONS
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TALKING UNION BASICS (TUB)

This course is the union's key "introductory" education event. If you have wondered what it means to be a union member, how the PSAC works, and what happens to your dues dollars, then Talking Union Basics provides answers to these questions. The course also introduces the collective agreement, your employee rights and your rights as a member of the PSAC. You will learn about the many opportunities to be active in the union and ways you can make a contribution to building strong locals in your region. It is recommended that members take Talking Union Basics first, as it provides the basic knowledge you need to get the most from other PSAC courses.

GRIEVANCE HANDLING/PROBLEM SOLVING

This two-day course for union stewards will develop participants' knowledge, skills, and confidence in effectively solving problems at the workplace. A major portion of time will be spent on the relevant technical skills i.e. identifying, investigating, writing up, and presenting grievances.

INTRODUCTION FOR LOCAL OFFICERS

This course will bring together Local Executive members for skill development and knowledge building. Local Executive members will learn to work more effectively by developing an understanding of their roles and responsibilities. The course will introduce alternatives to assist with decision-making processes, and help participants develop the tools necessary for managing Local workloads more effectively

UNDERSTANDING AND INTERPRETING YOUR COLLECTIVE AGREEMENT

This course introduces an easy four-step framework for interpreting the contract. We will practice applying the four-step interpretation method and examine cases. Using a number of case studies, we will also practice applying the collective agreement to actual workplace situations.